

CHRISTADELPHIAN CARE SERVICES (SA) INC.

STRATEGIC PLAN

OUR VISION:

Our vision is to be recognised as a provider of quality aged care services, where responding to the needs of residents is our priority.

We will pursue our vision by an ongoing commitment to:

- *nurturing an environment of love, compassion, trust and mutual respect, allowing our residents to live with dignity and peace.*
- *investing in people and systems that will ensure we remain financially responsible and able to provide our residents with comfort, security, and companionship.*
- *fostering open communication between staff, residents and their families.*

Our vision will only be achieved with a dependence on the blessing of our Heavenly Father and the continued support of our Christadelphian community.

OUR CHARTER:

Bethsalem Care is an aged care home operated by the Christadelphians and is based upon the principles and values of Bible truth.

We believe that, after service to God, one of His most important commands is to lovingly serve our neighbour.

We will endeavour to do all that we can to make your stay with us a rewarding part of your life, making your latter years comfortable and secure for you – and giving peace of mind to your loved ones.

“Bethsalem Care – where life matters”

We welcome all those who appreciate Bible based values that include care, respect, love and integrity.

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MISSION STATEMENT:

Bethsalem Care offers attractive, caring and financially sustainable Independent living and residential accommodation to special groups within the South Australian Christadelphian brotherhood and the general community. The special groups include the retired with special needs, the frail and those requiring extended nursing, dementia, respite and palliative care.

Bethsalem Care focuses on the 'quality of life' with an emphasis on the spiritual wellbeing of each resident. It is also a centre for those who are prepared to give of their time and/or resources for the Godly work of providing assistance to the needs of others in their 'daily ministrations' and 'afflictions'.

OUR STRATEGIES:

CONCERNING PROVISION OF CARE

- We will investigate the demand for additional aged care services within our community
- We will determine the type of care required within our community
- We will develop an information service for aged care enquiries
- We will develop the capability to cater for disabled people
- We will review our practices to accommodate respite care

CONCERNING PERSONNEL

- We will actively promote Bethsalem Care as an 'employer of choice' within the aged care industry
- We will actively promote Bethsalem Care as a career option within our community
- We will develop an active Succession Plan to be regularly reviewed.

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CONCERNING OUR EXTERNAL RELATIONSHIPS

- We will enhance our profile by developing links with appropriate government representatives
- We will actively use our facility as a means of outreach into the community
- We will develop a focus on environmentally sensitive solutions

CONCERNING OUR INTERNAL RELATIONSHIPS

- We will ensure that Bethsalem Care remains a core feature of our community and continues to generate financial support and volunteer assistance.
- We will develop a greater interchange of ideas and strategies between Christadelphian aged care facilities